

Have You Ever Said That? An E-Learning Programme

Designed by Professors Dame Lesley Fallowfield, Valerie Jenkins & Dr Ruth Habibi

Managing patients with metastatic breast cancer can be challenging. Dynamics within clinical settings are affected by a multitude of issues that can influence communication both positively and negatively. Pitching the dialogue correctly in terms of content or tone is not always easy. What one patient might view as empathic and reassuring, another may find patronising and less than candid. Health Care Professionals can experience quite powerful emotional reactions themselves; having built up relationships with their patients over several years, from primary to advanced disease means that they too may be affected by clinical outcomes and the messaging they relay.

This e-learning programme guides you through filmed clips of quotes from patients, supported by a panel discussion with three senior oncologists, alongside presentations, interactive exercises and questionnaires. Throughout the modules, you will consider why some words and phrases help and why others are viewed as contradictory or unhelpful, supported through reflective questions. The programme is self-guided but must be completed within a maximum of 4 weeks.



The programme is free to access, suitable for HCPs involved in the care and management of patients with MBC / ABC and offers CPD points after completion of the full programme. Please note that spaces are limited.

To register or for further information, scan the QR code below or visit: <https://shore-c.sussex.ac.uk/e-learning/EOI/registration.html>



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